



# The Leaders in Wireless Solutions

Today's consumers and employees are increasingly mobile, constantly connected and reliant on Wi-Fi to keep them going. Regardless of industry, Wi-Fi has become mission critical in maintaining operations, enhancing employee productivity and increasing customer loyalty.

"a PC of mind" provides managed wireless infrastructure solutions, security and support across the hospitality, retail, restaurant, grocery, enterprise, healthcare and education industries with wireless expertise to deliver secure, user-friendly and innovative wireless solutions.

## **Managed Wireless Infrastructure Solutions for Any Industry**















Automotive Education

Enterprise

Healthcare

Hospitality

Retail

Transportation



# **Key Capabilities**



### Pre Instal

Before we install, our team drafts a full proposal that includes network design, installation, hardware requirements and post installation support options. If needed, we will also perform a detailed site survey.



#### Install

We assist with the installation of your Wi-Fi network, including equipment procurement, configuration, testing and training. We provide options for DSL, cable, T-1, Ethernet and 3G/4G if no landline exists.



#### Post Install

"a PC of mind" managed services program is leading the industry. Our proprietary, web-based central management console provides us with proactive visibility into all aspects of a WLAN's performance, usage and reach.

# **Key Solutions**

### **Seamless Network Management**

- Bandwidth Allocation: Enable detailed control of end-user bandwidth allocation and set limitations by user type
- Network Optimization: Utilize hardware management tools and our online management platform
- Analytics and Reporting: View actionable analytics including usage, performance, bandwidth and other metrics

### **High Network Availability**

- Automated Monitoring: Ensure availability with timed system checks, alert escalations and remote updates
- Industry-leading Hardware: Leverage our partnerships with leading manufacturers of high quality hardware
- Enterprise Integration: Integrate with web services, POS, payment systems, printers and 3rd party marketing systems
- 24x7 Technical Support: Take advantage of our US-based team with an advanced ticketing system

### **Best-in-class Security**

- Layer 2 Isolation: Ensure networks, access points, computers or routers are not viewable by users on the network
- Terms and Conditions: Customize the agreement users accept before accessing the network
- Industry Compliance: Ensure compliance with industry regulations to protect your business
- Content Filtering: Leverage DNS-based or tailored appliance-based filtering to meet varying use cases
- User Authentication: Eliminate unauthorized access through user credentials, access codes, pin and more

### **Customizable User Engagement**

- Custom Branding: Enforce brand standards on login portals, redirect pages and toll-free support lines
- Social Media Integration: Leverage authentication, collect user data and increase brand awareness
- Actionable Analytics: Capture detailed analytics regarding user presence and engagement
- Location-based Services: Enable services within a range of only one access point for coverage and use